

Valutazione di impatto lungo la catena di fornitura

Riccardo Giordano



THE IKEA Business in FY19



211,000

IKEA co-workers



9,500

More than 9,500 products in the IKEA range



433

IKEA Stores in more than 50 markets



43

IKEA Industry production units
in 9 countries

2,000

More than 2,000 new products

12

New IKEA stores opened
around the world



2.8 billion

visits to IKEA websites



1 billion

More than 1 billion visits to IKEA stores



1,000

Nearly 1,000 home furnishing
suppliers in more than 50 countries

9

markets introduced e-commerce
and customers in most IKEA
markets can now shop online

43%

increase in
e-commerce sales



41.3 billion

EUR 41.3 billion IKEA retail sales



By 2030, our ambition is to become climate positive and regenerate resources while growing the IKEA business

The IKEA People & Planet Positive strategy describes the sustainability agenda for the total IKEA value chain.



Value chain includes raw materials and ingredients, Production, Transport, Retail, Customer travel, home delivery and other services, product use, product end of life.



We have identified **three focus areas** to help us to fulfil the IKEA vision and ambition to become **people and planet positive**.



Inspire and enable more than 1 billion people to live a better everyday life within the boundaries of the planet.



Become climate positive and regenerate resources while growing the IKEA business.



Create a positive social impact for everyone across the IKEA value chain.

Two main dimensions: People and Planet. **Both must be measured.**





What indicators must be measured to become “Planet Positive”?

People and planet have many dimensions, it’s difficult to identify one single indicator.



Climate Positive
Forest Positive
Water Positive

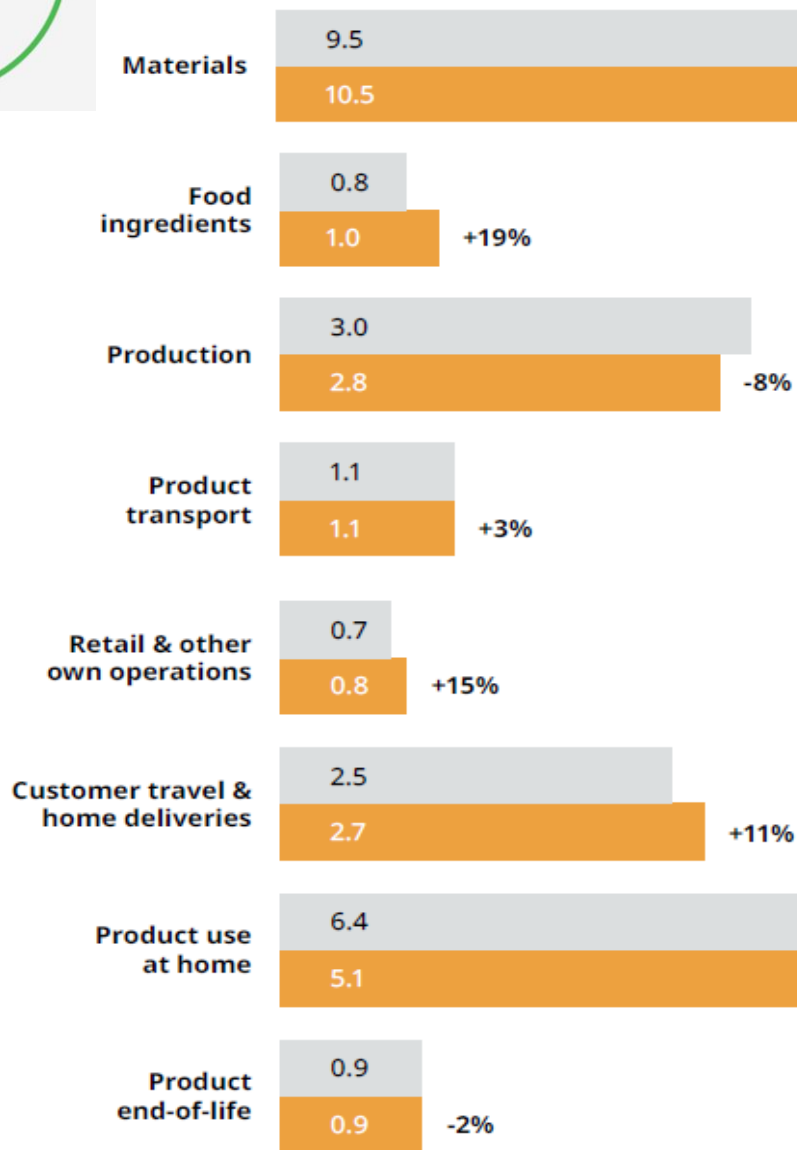
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Circular
& climate
positive

Climate
Positive

% of total greenhouse gas emissions across the value chain

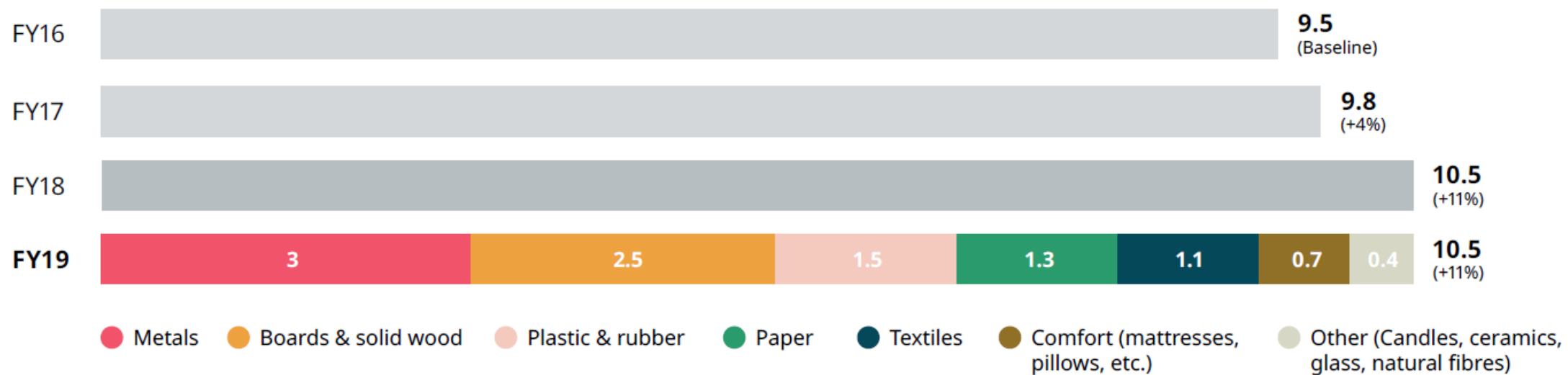


IKEA climate footprint



M tonnes CO2 eq

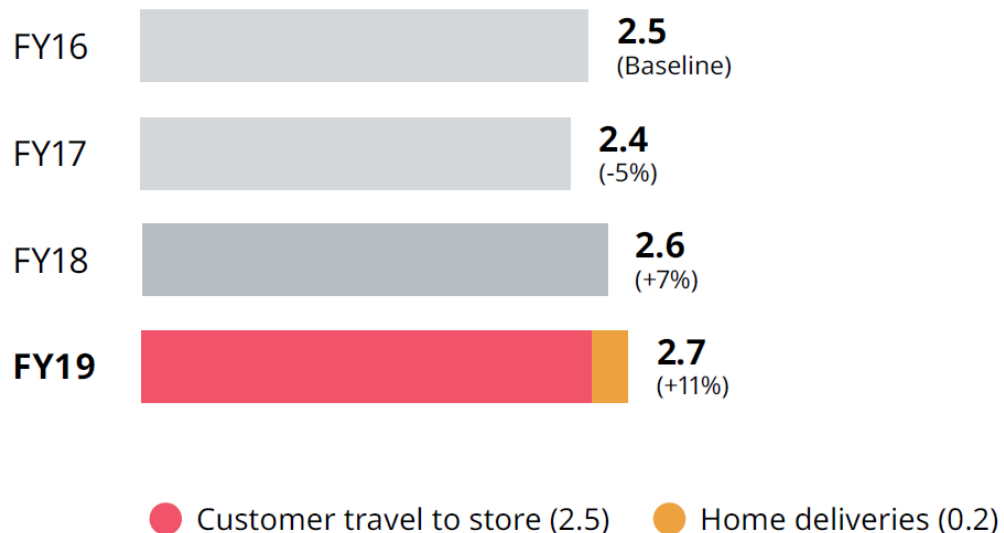


CLIMATE FOOTPRINT **MATERIALS** (Million tonnes CO₂ eq)

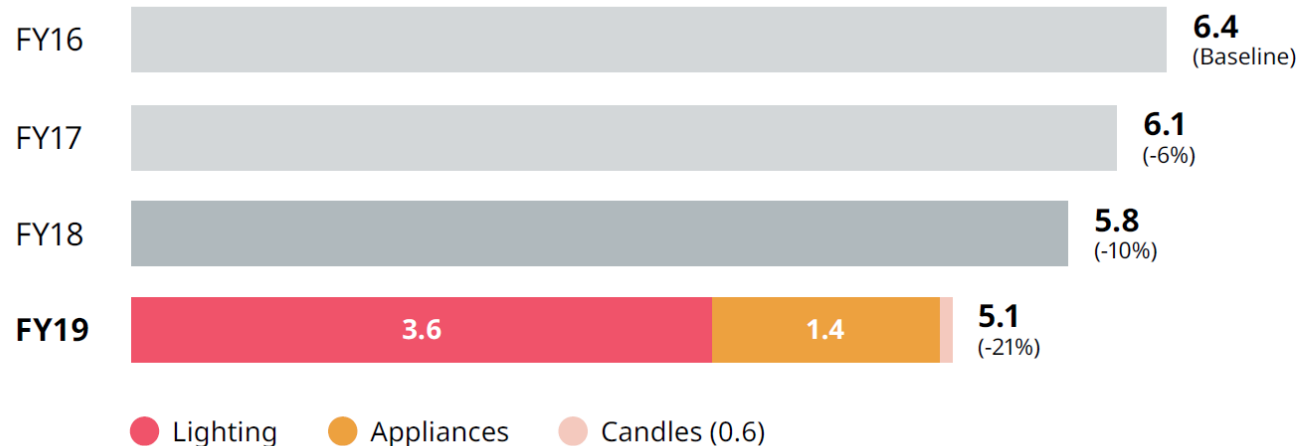
Circular
& climate
positive

Climate
Positive

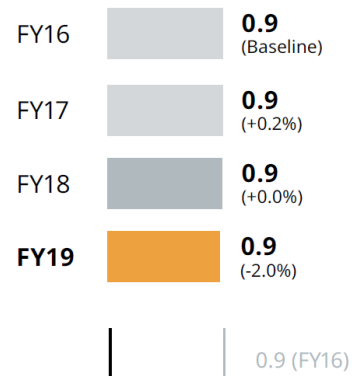
CLIMATE FOOTPRINT **CUSTOMER TRAVEL & HOME DELIVERIES** (Million tonnes CO₂ eq)



CLIMATE FOOTPRINT **PRODUCT USE AT HOME** (Million tonnes CO₂ eq)



CLIMATE FOOTPRINT **PRODUCT END-OF-LIFE¹** (Million tonnes CO₂ eq)



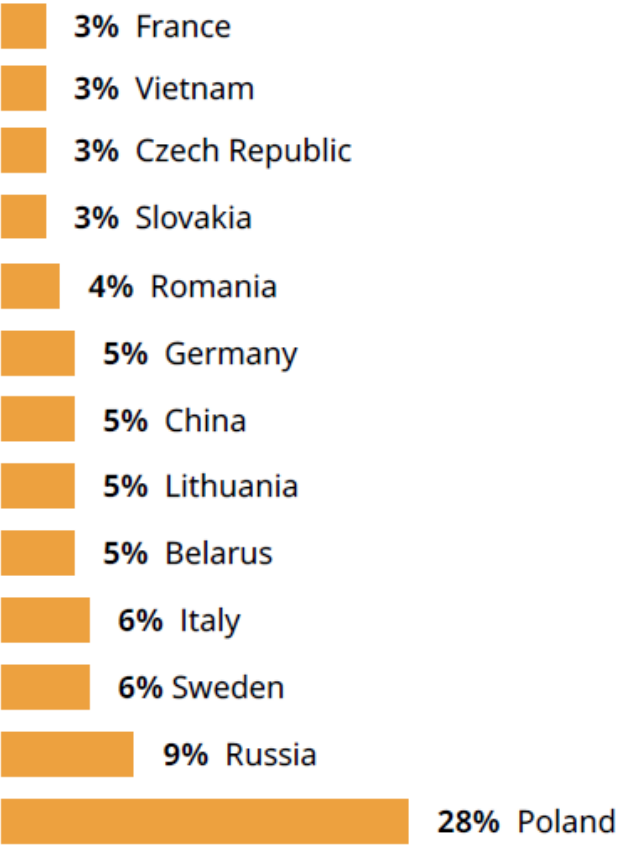
Goal FY30
Eliminate footprint by becoming 100% circular





Forest
Positive

WOOD SOURCES - FY19 (%)



TOTAL WOOD IN IKEA PRODUCTS
(Million m³ RWE)



WOOD FROM MORE SUSTAINABLE SOURCES
(% Wood sourced)



IWAY

IWAY is the sustainability standard signed by all our suppliers.

Born 20 years ago for direct suppliers, IWAY now it is applied to all suppliers in every IKEA unit in the world

Periodically, all our suppliers are risk rated and assessed for the respect of IWAY



The 10 IWAY principles

1

IWAY principles are supported by effective *routines* and open dialogue

2

Business is conducted lawfully and with integrity

3

Children are protected and opportunities for work, learning and family life are promoted

4

Fundamental labour rights are respected

5

Workers have time off work, are paid responsibly and have opportunities to develop competence

6

Workers' health and safety are protected

7

Working and living conditions are suitable

8

The planet is protected

9

Resources, including water and waste, are managed in a sustainable and circular way

10

Animals live decent lives



IWAY Performances

IKEA supplier type ¹	Number of suppliers FY19	Description	IWAY compliance results			
			FY16	FY17	FY18	FY19
Home furnishing suppliers	1,052	Make IKEA home furnishing products	97	98	98	97
Transport suppliers-land and ocean ²	349	Transport IKEA products from suppliers to stores and Distribution Centres	90 (land only)	97	98	97
Global food supply sites ³	129	Provide the food and ingredients for the core range in IKEA bistros, restaurants and Swedish Food Markets	63	87	96	97
IKEA Components	210	Provide components and materials to IKEA suppliers and sub-suppliers that are used in IKEA home furnishing products	97	99	98	98
IKEA Industry	421 ⁴	Supply solid wood, board on frame and board-based furniture to IKEA and companies in the IKEA supply chain	38	60	64	77 ⁵
IKEA Catalogue sites ⁶	41	Provide the pulp, paper and print services for the printed IKEA Catalogue ⁷	80	63	80	87
Approval with IWAY Must requirements at critical home furnishing sub-suppliers ⁸			99	91	93	94



The UN Sustainable Development Goals (SDGs)

Many of the global sustainability challenges and calls for action are described in the UN Sustainable Development Goals (SDGs). Launched in 2015, the SDGs provide an inspiring framework for collective action. They guide us as we develop the IKEA business, set ambitions, and engage with our partners.

All of the goals are connected and IKEA will use them as our compass to mobilize change in our work.





**Side by side, making
positive impact possible**

